

Company information

Financial calendar

Interim dividend for 2016	4 November 2016
Results for 2016	February 2017
Annual General Meeting	May 2017
Final dividend for 2016	May/June 2017
Interim results for 2017	July 2017
Interim dividend for 2017	November 2017

Shareholder enquiries

Enquiries on the following administrative matters can be addressed to the Company's registrars at Capita Asset Services, The Registry, 34 Beckenham Road, Beckenham, Kent BR3 4TU. Telephone: 0871 664 0300 (calls cost 12p per minute plus your phone company's access charge - lines are open 9.00am until 5.30pm, Monday to Friday) or +44 (0)371 664 0300; Fax: +44 (0)1484 600 911; and email shareholderenquiries@capita.co.uk.

- Change of address
- Stock transfer form including guidance notes
- Dividend mandates
- ShareGift donation coupon

Forms for these matters can be downloaded from the registrars' website at www.capitashareportal.com, where shareholders can also check their holdings and details. If you have not previously registered for this service, you will require your investor code, which is located on your share certificate or dividend confirmation.

Shareholder dealing service

Information on a low cost share dealing service offered by our registrars is available from Capita on 0371 664 0445 or at www.capitadeal.com. Calls are charged at the standard geographical rate and will vary by provider. Calls outside the United Kingdom will be charged at the applicable international rate. The service is open between 9.00am and 5.30pm Monday to Friday excluding public holidays in England and Wales.